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SWITCHED ACCESS SERVICE

6.6 Rate Regulations (Cont'd)

6.6.10 Moves

A move involves a change in the physical location of one of the following:

- The point of termination at the customer's premises
- The customer's premises

The charges for the move are dependent on the type of move requested by the customer.

(A) Moves of the Point of Termination Within the Same Customer Premises

- Rollover

A Rollover is a customer initiated move of a Point of Termination from one existing Local Transport facility to another existing Local Transport facility, within the same customer premises. The Rollover must occur within the same LEC location. The following moves will be considered Rollovers of access service facilities:

- A Voice Frequency facility is moving to a DS1 facility.
- A DS1 facility is moving to a DS3 facility. All channels on the DS1 facility must move simultaneously.

Nonrecurring Charges for Rollovers will apply as specified in 6.7.1(E), following. There will be no change in minimum period requirements.

- Relocation

When the move is to a new location within the same building, the move will be treated as an extension of access service facilities and provided at the customer's request on a time sensitive charge basis. The "Other Labor" rates will apply as set forth in 13.4.2(D) Special Access Move Charges.

(B) Moves of Customer Premises

A customer initiated move of customer premises will be treated as a discontinuance and start of service and all associated nonrecurring charges as specified in 6.6.2 will apply.

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6.6 Rate Regulations (Cont'd)

6.6.11 Application of Rates for Extension Service

FGA Switched Access Service is available with extensions, i.e., additional terminations of the service at different building(s) in the same or a different LATA, as described below.

(A) FGA Extensions Within the LATA

Such extensions are provided and charged for under SWBT's Private Line Tariff.

(B) FGA Extensions in Different LATAs

Such extensions are provided and charged for as Special Access Service. The rate elements which apply are: a Voice Grade Channel Termination, Channel Mileage (if applicable), and optional features (if applicable). All appropriate monthly rates and nonrecurring charges will apply as specified in Section 7.2.4 (Special Access Service).

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6.6 Rate Regulations (Cont'd)

6.6.12 Shared Use

Shared Use occurs when Switched Access Service and Special Access Service are provided over the same analog or digital high capacity facility through a common interface. Switched Access rates and charges specified in 6.7 (Rates and Charges) will apply for each equivalent voice grade channel utilized to provide Switched Access Service. The regulations governing the provision of Shared Use facilities are specified in Section 7.2.10 (Shared Use Analog and Digital High Capacity Services).

When a customer requests a Rollover of Shared Use Facilities, the Special Access Nonrecurring charge for a Rollover, as set forth in Section 7.4(F), will apply.

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6.6 Rate Regulations (Cont'd)

6.6.13 Application of Rates for FGA to Directory Assistance Services

Local Transport rates will not apply for FGA Switched Access Service calls to Directory Assistance Service (411 and 555-1212, whichever is available). Instead, FGA calls to this service are subject to the Directory Transport rates set forth in 9.5 (Rates and Charges).

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6.6 Rate Regulations (Cont'd)

6.6.14 Non-Access Charges

Rates and charges for services other than Switched Access Service, e.g., a customer's interLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services. Additional non-access charges will be billed on a separate account for:

- An operator surcharge, as set forth in the local exchange tariffs, for local operator assistance (0- and 0+) calls utilizing FGA;
- Calls to certain community information services for which rates are applicable under SWBT exchange service tariffs, e.g., 976 (DIAL-IT) network services;
- Calls from a FGA line or FGB, FGC or FGD trunk to another customer's service in accordance with that customer's applicable service rates when SWBT performs the billing function for that customer;
- Custom Calling features utilized in conjunction with FGA;
- Billed Number Screening utilized in conjunction with FGA or FGB;
- IntraLATA extensions utilized in conjunction with FGA;
- Remote Call Forwarding (TeleBranch) utilized in conjunction with FGA.

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6.7 Rates and Charges

6.7.1 Local Transport

(A) Local Transport Mileage

	Rate Per Access Minute
<u>Premium</u>	
0 to 1 call miles	\$0.0067
Over 1 to 25 call miles	0.0085
Over 25 call miles	0.0221
<u>Non-Premium</u>	
0 to 1 call miles	\$0.0053
Over 1 to 25 call miles	0.0053
Over 25 call miles	0.0053

(B) Access Order Charge

Nonrecurring
Charge

(See Section 5.4)

(C) Installation Charge

Rate
Per Access Order

	FGA, first line	\$ 163.00
	FGA, additional line	84.00
192.00	FGB, first trunk	
	FGB, additional trunk	67.00
	FGC, first trunk	200.00
	FGC, additional trunk	67.00
	FGD, first trunk	200.00
	FGD, additional trunk	67.00

(D) Trunk Conversion Charge to Convert FGD Signaling

A nonrecurring charge(s) will apply when a customer requests a conversion of FGD trunks from the following arrangements:{1}

(T)

- multifrequency address (MF) signaling to SS7 signaling.
- SS7 signaling to MF signaling.
- MF signaling to SS7 signaling and 64CCC
- SS7 signaling to SS7 signaling with 64CCC (N)
- MF signaling to SS7 signaling with 64 CCC and Multiple 64 CCC. (N)
- SS7 signaling to SS7 signaling with 64 CCC and Multiple 64 CCC. (N)
- SS7 signaling with 64 CCC to SS7 signaling with 64 CCC and Multiple 64 CCC. (N)
- Subsequent rearrangement of Multiple 64 CCC.

{1} The nonrecurring charges will be waived, pursuant to paragraph 6.6.2(C)(4) of this section, if the customer is converting FGD signaling coincidental with the rerouting of its trunks from tandem to end office or vice versa prior to May 1, 1994.

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6.7 Rates and Charges (Cont'd)

6.7.1 Local Transport (Cont'd)

(D) Trunk Conversion Charge to Convert FGD Signaling (Cont'd)

(M)

Nonrecurring

	<u>Charge</u>
First Trunk	225.00
Additional Trunk.	12.00

**Rate
Per Call Blocked**

(E) Network Blocking Charge {1} \$0.0080

(M)

(F) Rollover Charge

A Nonrecurring Charge(s) will apply when a customer requests a Rollover of a Switched Access Service facility(ies) as described in 6.6.10 preceding. The Nonrecurring Charge(s) is applied on a first and additional basis, per Access Order, as specified below.

- (1) When a Switched Access FGA, B, C or D facility is moving to a DS1 facility, a Nonrecurring Charge will apply per line or trunk, as follows:

	<u>USOC</u>	<u>Nonrecurring Charge</u>
FGA, first line	NRBRW	\$ 120.00
FGA, additional line	NRBRW	65.00
FGB, first trunk	NRBRW	165.00
FGB, additional trunk	NRBRW	50.00
FGC, first trunk	NRBRW	165.00
FGC, additional trunk	NRBRW	50.00
FGD, first trunk	NRBRW	165.00
FGD, additional trunk	NRBRW	50.00

- (2) When a DS1 facility is moving to a DS3 facility, a Nonrecurring Charge will apply per DS1 facility, as follows:

	<u>USOC</u>	<u>Nonrecurring Charge</u>
FGA, first DS1	NRBRF	\$ 330.00
FGA, additional DS1	NRBRF	270.00
FGB, first DS1	NRBRF	130.00
FGB, additional DS1	NRBRF	45.00
FGC, first DS1	NRBRF	130.00
FGC, additional DS1	NRBRF	45.00
FGD, first DS1	NRBRF	130.00
FGD, additional DS1	NRBRF	45.00

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6.7 Rates and Charges (Cont'd)

6.7.1 Local Transport (Cont'd)

(G) Features

(T)

The following Nonrecurring Charges are applicable to add or change Supervisory Signaling arrangements subsequent to installation of the line or trunk. The Nonrecurring Charge applies on a per line or per trunk basis. Supervisory Signaling is available on a per line or per trunk basis.

(1) Supervisory Signaling

	<u>Nonrecurring Charge</u>
- DX Supervisory (NCI ++DX+) Signaling Arrangement {1}	
FGB, first trunk	\$ 80.00
FGB, additional trunk	16.00
FGC, first trunk	80.00
FGC, additional trunk	16.00
FGD, first trunk	80.00
FGD, additional trunk	16.00
- SF Supervisory (NCI ++SF+) Signaling Arrangement {2}	
FGA, first line	54.00
FGA, additional line	16.00
FGB, first trunk	80.00
FGB, additional trunk	16.00
FGC, first trunk	80.00
FGC, additional trunk	16.00
FGD, first trunk	80.00
FGD, additional trunk	16.00
- E&M Type I Supervisory (NCI ++EA+) Signaling Arrangement {1}	
FGB, first trunk	80.00
FGB, additional trunk	16.00
FGC, first trunk	80.00
FGC, additional trunk	16.00
FGD, first trunk	80.00
FGD, additional trunk	16.00

- {1} Available with Interface Groups 1 and 2.
{2} Available with Interface Groups 2 and 6 through 10.

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6.7 Rates and Charges (Cont'd)

6.7.2 Local Switching

(A) Local Switching Usage

	Rate Per Access Minute	
<u>Premium</u>		
LS1	\$ 0.008759	(R)
LS2	0.0098	(R)
Non-Premium	0.0044	(R)
MicroLink I Access Capability (available with FGD)	0.0500	

(B) Subsequent Activation of 900 Access Service

Per NXX, per Equal Access End Office within a LATA.

Applies to NXX Code Activation(s) subsequent to the customer's initial request for activation within a LATA.

	Nonrecurring Charge
First NXX	\$ 31.00
Additional NXX	15.00

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6.7 Rates and Charges (Cont'd)

6.7.2 Local Switching (Cont'd)

(C) Common Switching Features (Cont'd)

Nonrecurring charges apply when the following features are installed, whether concurrent with or subsequent to the installation of a trunk(s) or trunk group(s). An access order charge will also apply as set forth in 5.4.

- (1) When the following Features are installed for an End Office/Tandem, for a specific Carrier Identification Code (CIC), the charges will apply as follows:

When directed or tandem routed, the first End Office Charge always applies. When multiple End Offices are requested on the same Access Order, the Additional End Office Charge applies. When tandem routed, only one Tandem Charge applies.

	<u>Nonrecurring Charge</u>
- Cut Through (CTO) {1}	
FGD, first end office	\$ 63.00
FGD, additional end offices	35.00
FGD, per tandem	0.00
- Overlap Outpulsing (OVL) {1}	
FGD, first end office	63.00
FGD, additional end offices	35.00
FGD, per tandem	0.00
- Carrier Identification Code (CIC)	
(a) Establishment/Add	
FGB, first end office	46.00
FGB, additional end offices	23.00
FGB, per tandem	64.00
FGD, first end office {1}	63.00
FGD, additional end offices {1}	35.00
FGD, per tandem {1}	63.00
(b) Change	
FGB, first end office	34.00
FGB, additional end offices	13.00
FGB, per tandem	53.00
FGD, first end office {1}	63.00
FGD, additional end offices {1}	35.00
FGD, per tandem {1}	63.00

- {1} For all Common Switching Features indicated by Footnote {1} in 6.7.2(C)(1), if more than one of the features are requested on the same Access Order, only the highest End Office/Tandem Charges will apply.

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6.7 Rates and Charges (Cont'd)

6.7.2 Local Switching (Cont'd)

(C) Common Switching Features (Cont'd)

Nonrecurring
Charge

(1) (Cont'd)

- Carrier Identification Code (CIC) (Cont'd)

(c) Delete

FGB, first end office	\$ 34.00
FGB, additional end offices	13.00
FGB, per tandem	53.00
FGD, first end office	63.00
FGD, additional end offices	25.00
FGD, per tandem	63.00

- Automatic Number Identification (ANI) {1}

FGD, first end office	63.00
FGD, additional end offices	35.00
FGD, per tandem	0.00

- International Carrier Feature (INCO) {1}

FGD, first end office	63.00
FGD, additional end offices	35.00
FGD, per tandem	63.00

- Up to 7 Digits Outpulsing (USDO)

FGB, first end office	41.00
FGB, additional end offices	20.00
FGB, per tandem	0.00

- FGD with 950 Access (FGD9) {1}

(E)

Per Carrier Identification Code

FGD, first end office	70.00
FGD, additional end offices	55.00
FGD, per tandem	0.00

- Carrier Selection Parameter (CSP) {1}

(N)

FGD, first end office	62.00
FGD, additional end offices	27.00
FGD, per tandem	N/A

(N)

{1} For all Common Switching Features indicated by Footnote {1} in 6.7.2(C)(1), if more than one of these Features are requested on the same Access Order, only the highest End Office/Tandem Charges will apply.

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6.7.2 Local Switching (Cont'd)

(C) Common Switching Features (Cont'd)

- (2) When the following feature is installed for an End Office/Tandem, for a specific Carrier Identification Code (CIC), the charges will apply as follows:

When direct or tandem routed, the First End Office Charge always applies. When multiple End Offices are requested on the same Access Order, the Additional End Office charge always applies. A Tandem Charge will apply only when the following feature is installed concurrent with a new tandem trunk group. A Tandem Charge is only applied once when multiple end offices are requested on the same Access Order.

Nonrecurring
 Charge

- Service Class Routing (SCRT)

FGC, first end office	\$ 51.00
FGC, additional end office	24.00
FGC, per tandem	51.00
FGD, first end office	51.00
FGD, additional end office	24.00
FGD, per tandem	51.00

- (3) When the following features are installed for a trunk group, charges will apply as follows:

Rate
 Per Trunk Group

- Automatic Number Identification (ANI)

FGB	\$ 43.00
FGC	43.00

- Alternate Traffic Routing (ARTG)

Multiple Traffic Routing Systems	
FGB	32.00
FGC	32.00
FGD	32.00

- End Office Alternate Routing (CRR E)

FGB	32.00
FGD	32.00

- Trunk Access Limitation (CHOK)

FGC	55.00
FGD	55.00

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6. Rates and Charges (Cont'd)

6.7.2 Local Switching (Cont'd)

(C) Common Switching Features (Cont'd)

- (4) The following Nonrecurring Charges are applicable to additions or changes subsequent to installation of the line. The Nonrecurring Charge applies on a per line basis.

	<u>Nonrecurring Charge</u>
- Call Denial (CAD)	
FGA, first line	\$ 4.00
FGA, additional line	3.00
- Service Code Denial (SCD)	
FGA, first line	4.00
FGA, additional line	3.00
- Hunt Group Arrangement (HML/HTG)	
FGA, first line	4.00
FGA, additional line	3.00
- Uniform Call Distribution Arrangement (HTY UD)	
FGA, first line	4.00
FGA, additional line	3.00
- Nonhunting Number (NHN) (For Use with Hunt Group Arrangement or Uniform Call Distribution Arrangement)	
FGA, first line	4.00
FGA, additional line	3.00

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6.7 Rates and Charges (Cont'd)

6.7.2 Local Switching (Cont'd)

(C) Common Switching Features (Cont'd)

- (5) The following Nonrecurring Charges are applicable to additions or changes subsequent to installation of the trunk. The Nonrecurring Charge applies on a per trunk basis.

	<u>Nonrecurring Charge</u>
- Wink Start Address Signaling (ADS WS)	
FGB, first trunk	\$ 64.00
FGB, additional trunk	8.00
FGC, first trunk	64.00
FGC, additional trunk	8.00
FGD, first trunk	64.00
FGD, additional trunk	8.00
- Delay Dial Start-Pulsing Signaling (DDSP)	
FGC, first trunk	64.00
FGC, additional trunk	8.00
- Immediate Dial Pulse Address Signaling (ADS IDP)	
FGB, first trunk	64.00
FGB, additional trunk	8.00
FGC, first trunk	64.00
FGC, additional trunk	8.00
- Dial Pulse Address Signaling (ADS DP)	
FGB, first trunk	64.00
FGB, additional trunk	8.00
FGC, first trunk	64.00
FGC, additional trunk	8.00
- Multifrequency Address Signaling	0.00

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6.7.2 Local Switching (Cont'd)

(C) Common Switching Features (Cont'd)

- (6) The following Nonrecurring Charges are applicable to additions or changes subsequent to installation of the line. The Nonrecurring Charge applies on a per line basis.

	<u>Nonrecurring Charge</u>
- Hunting Group Arrangement (HML/HTG) (For use with WATS Access Line Service)	
First line	\$ 4.00
Additional line	3.00
- Nonhunting Number (NHN) (For use with Hunt Group Arrangement or Uniform Call Distribution Arrangement for use with WATS Access Line Service)	
First line	4.00
Additional line	3.00
- End Office End User Line Service Screening (BAND) (For use with WATS Access Line Service)	
First line	7.00
Additional line	4.00

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6.7.2 Local Switching (Cont'd)

(C) Common Switching Features (Cont'd)

- (7) The following Nonrecurring Charges are applicable to additions or changes subsequent to installation of the line. The Nonrecurring Charge applies on a per line basis.

	<u>Nonrecurring Charge</u>
- Uniform Call Distribution Arrangement (HTY UD) (For use with WATS Access Line Service)	
First line	\$ 4.00
Additional line	3.00
- Band Advance Arrangement (BAAD) (For use with WATS Access Line Service)	
First hunt group	17.00
Additional hunt group	17.00

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6.7.2 Local Switching (Cont'd)

(D) Transport Termination Features

- (1) The following Nonrecurring Charges are applicable to additions or changes subsequent to installation of the line. The Nonrecurring Charge applies on a per line basis.

**Nonrecurring
Charge**

Line Side Terminations (for FGA)

Two-Way Operation

- Dial Pulse with Loop Start (NC +++A)	
First line	\$ 47.00
Additional line	11.00
- Dial Pulse with Ground Start (NC +++E)	
First line	47.00
Additional line	11.00
- DTMF with Loop Start (NC +++F)	
First line	47.00
Additional line	11.00
- DTMF with Ground Start (NC +++G)	
First line	47.00
Additional line	11.00

Terminating Operation

- Dial Pulse with Loop Start (NC +++N)	
First line	47.00
Additional line	11.00
- Dial Pulse with Ground Start (NC +++P)	
First line	47.00
Additional line	11.00
- DTMF with Loop Start (NC +++R)	
First line	47.00
Additional line	11.00
- DTMF with Ground Start (NC +++S)	
First line	47.00
Additional line	11.00

Originating Operation

- Loop Start (NC +++U)	
First line	47.00
Additional line	11.00
- Ground Start (NC +++V)	
First line	47.00
Additional line	11.00
- Any change from Loop Start to Ground Start or from Ground Start to Loop Start (NC ++++)	
First line	56.00
Additional line	18.00

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6.7.2 Local Switching (Cont'd)

(D) Transport Termination Features (Cont'd)

- (2) The following Nonrecurring Charges are applicable to additions or changes subsequent to installation of the trunk. The Nonrecurring Charge applies on a per trunk basis.

**Nonrecurring
Charge**

Trunk Side Terminations

- Standard Trunk for Originating,
Terminating or Two-Way
Operation (TTC SO, TTC ST, TTC TY)

FGB, first trunk	\$ 85.00
FGB, additional trunk	21.00
FGC, first trunk	85.00
FGC, additional trunk	21.00
FGD, first trunk	85.00
FGD, additional trunk	21.00

- Dial Pulse Station Signaling Trunk (TTC RD)

FGB, first trunk	58.00
FGB, additional trunk	8.00

- Operator Trunk, Coin, Non-Coin or
Combined Coin and Non-Coin (TTC CO)

FGC, first trunk	64.00
FGC, additional trunk	8.00

- Operator Trunk, Full Feature Arrangement
(TTC FF)

FGD, first trunk	44.00
FGD, additional trunk	6.00

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6.7.2 Local Switching (Cont'd)

(E) WATS Access Line Service Termination Features

- (1) The following Nonrecurring Charges are applicable to additions or changes subsequent to installation of the line:
- | | Nonrecurring
Charge |
|--|------------------------|
|--|------------------------|

Line Side Terminations

(Per WATS Access Line Service)

Two-Way Operation

- Dial Pulse with Loop Start (NC +++A)	
First line	\$ 47.00
Additional line	11.00
- Dial Pulse with Ground Start (NC +++E)	
First line	47.00
Additional line	11.00
- DTMF with Loop Start (NC +++F)	
First line	47.00
Additional line	11.00
- DTMF with Ground Start (NC +++G)	
First Line	47.00
Additional line	11.00

Originating Operation

- Dial Pulse with Loop Start (NC +++N)	
First line	47.00
Additional line	11.00
- Dial Pulse with Ground Start (NC +++P)	
First line	47.00
Additional line	11.00
- DTMF with Loop Start (NC +++R)	
First line	47.00
Additional line	11.00
- DTMF with Ground Start (NC +++S)	
First line	47.00
Additional line	11.00

Terminating Operation

- Loop Start (NC +++U)	
First line	47.00
Additional line	11.00
- Ground Start (NC +++V)	
First line	47.00
Additional line	11.00
- Any change from Loop Start to Ground Start or from Grand Start to Loop Start (NC ++++)	
First line	56.00
Additional line	18.00

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6.7 Rates and Charges (Cont'd)

6.7.3 Administrative Changes

	<u>Nonrecurring Charge</u>
(A) Access Carrier Name Abbreviation (ACNA)	
FGA, first line	\$ 9.00
FGA, additional line	5.00
FGB, FGC and FGD per trunk group	22.00
(B) Customer Carrier Name Abbreviation (CCNA)	
FGA, first line	9.00
FGA, additional line	5.00
FGB, FGC and FGD per trunk group	22.00
(C) Billing Account Number (BAN)	
FGA, first line	9.00
FGA, additional line	5.00
FGB, FGC and FGD per trunk group	0.00
(D) Customer Circuit Identification (CCR)	
FGA, first line	9.00
FGA, additional line	5.00
FGB, FGC and FGD per trunk group	22.00

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6.7 Rates and Charges (Cont'd)

6.7.4 800 Number Portability Access Service (NPAS)

	<u>Rate Per Query</u>
(A) 800 NPAS Query	\$.0032
	<u>Rate Per Month</u>
(B) POTS Translation	\$.0000
(C) Call Validation	\$.0000
(D) Call Handling and Destination	\$.0003

6.7.5 Advanced Carrier Identification Service (ACIS)

	<u>Rate per Call</u>
Carrier Identification Feature (CIF)	\$.007386

(N)
|
|
|
(N)

6.7.6 Message Unit Credit

	<u>Factor</u>
FGA, per originating access minute	\$0.0002

(T)

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BILLING AND COLLECTIONS SERVICES

8. Billing and Collection Services

SWBT will provide the following services:

- (A) Recording Service
- (B) Billing Service
- (C) Billing Analysis Service
- (D) Billing Information Service

8.1 Recording Service

SWBT will provide Recording Service as follows:

- In association with the offering of FGC and FGD Switched Access Service for customer messages that can be recorded by SWBT provided automatic message accounting equipment.
- Where SWBT records the customer messages on manual tickets, SWBT will provide Recording Service for the manual tickets.
- For FGA Switched Access Service at offices where SWBT provides FGA Switched Access Service and has the ability to record the FGA call detail with automatic message accounting equipment and mark the recorded call detail as FGA call detail for a specific customer.

SWBT will provide Recording Service in its operating territory. The minimum territory for which SWBT will provide Recording Service is all the appropriately equipped offices in a state operating territory for which the customer has ordered FGA, FGC or FGD Switched Access Service. A state operating territory of a particular local exchange company (LEC) includes all its LATAs or market areas which are located in the same state, including the areas in contiguous states which are assigned to such LATAs or market areas and served by the same LEC.

For FGC and FGD Switched Access Service, the term "customer message" used herein denotes a completed intrastate interLATA call originated by a customer's end user. A customer message begins when answer supervision from the premises of the ordering customer is received by SWBT recording equipment indicating that the called party has answered. A message ends when disconnect supervision is received by SWBT recording equipment from either the premises of the ordering customer or the customer's end user premises from which the call originated.

For FGA Switched Access Service the term "customer message" used herein denotes a completed call over an intrastate FGA Switched Access Service. A completed call includes both completed calls originated to and terminated from an FGA Switched Access Service. A customer message begins in the originating direction when the off-hook supervision provided by the premises of the ordering customer is received by SWBT recording equipment. A customer message begins in the terminating direction when answer supervision is received by SWBT recording equipment indicating the called party has answered. A customer message ends in the originating direction when disconnect supervision is received by SWBT recording equipment from the premises of the ordering customer. A customer message ends in the terminating direction when disconnect supervision is received by SWBT recording equipment from either the premises of the ordering customer or the called party.

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8.1 Recording Service (Cont'd)

8.1.1 Service Description

Recording Service is the recording of the details of a customer message, and, when requested by the customer, the provision of those details to the customer. Recording Service includes recording, assembly and editing, and provision of recorded customer message detail.

Recording is the entering, on magnetic tape or other acceptable media, of the details of customer messages originated through Switched Access Service for which appropriate answer and disconnect supervision has been received. Recording is provided 24 hours a day, 7 days a week.

Assembly and editing is the aggregation of the recorded customer message details to create individual messages and the verification that the data required for rating, in accordance with the standard format established by SWBT, is present. Assembly and editing is performed at least once a week.

Provision of customer message detail is the provision of magnetic tapes containing the assembled and edited customer message detail and, when requested by the customer, data-transmitting the assembled and edited customer message detail to the customer, sorting the message detail, and providing address information for the message detail. Except for lost or damaged records, the recorded detail will be available to the customer not more than five business days after the date all the detail requested by the customer was processed by SWBT.

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8.1 Recording Service (Cont'd)

8.1.2 Undertaking of SWBT

(A) General

SWBT will record all customer messages carried over FGC and FGD Switched Access Service that are available to SWBT provided recording equipment or operators. SWBT will record all customer messages, including interLATA intrastate messages and interLATA interstate messages, carried over a FGA Switched Access Service. Unavailable customer messages (i.e., certain FGC operator and TSPS messages which are not accessible by SWBT provided recording equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by SWBT. Assembly and editing will be performed on all customer messages recorded during the billing period established by SWBT. Except as set forth in 8.1.2(F) and 8.1.3, recorded message detail from previous billing periods will not be recovered and made available to the customer.

(B) Format for Recorded Customer Message Detail

A standard format for the provision of the recorded customer message detail will be established by SWBT and provided to the customer. If, in the course of SWBT business, it is necessary to change the format, SWBT will notify the involved customers six months prior to the change.

(C) Sorting and Address Information

The recorded customer message detail provided to the customer will, when requested by the customer, be sorted to furnish detail to meet the customer's need.

Address information will, when requested by the customer and to the extent the required addresses are available in SWBT customer information data bases, be provided for the recorded customer message detail.

The sorting will be provided in accordance with the specifications the customer provides when it orders recorded customer message detail with sorting. If the information necessary to sort the recorded message detail as requested by the customer is not available in the recorded message detail (i.e., a sort based on any other information other than calling number or called number), SWBT will provide the sorting if (1) the information necessary to perform the sort is contained in its customer information data bases or the Wire Center Information as set forth in Exchange Carrier Association Tariff F.C.C. No. 2, or (2) the customer provides the necessary information. If the sorting is to be performed using information which is confidential due to legal, national security, and user or regulatory imposed requirements, the information will not be used unless the customer secures written permission from the end user for SWBT to use such information as requested by the customer.

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8.1 Recording Service (Cont'd)

8.1.2 Undertaking of SWBT (Cont'd)

(C) Sorting and Address Information (Cont'd)

The address information will be provided with the recorded customer message detail and included on the magnetic tapes containing the recorded customer message detail. The address information will be provided in a format in accordance with the specifications the customer provides when it orders recorded customer message detail. The address information will be obtained by SWBT from its customer information data bases. The address information will be provided for the calling number shown in the recorded customer message detail to the extent an address exists in the SWBT customer information data bases (e.g., some calling number addresses may be confidential). If the address information for a specific calling number is confidential due to legal, national security, and user or regulatory imposed requirements, the address information will not be used unless the customer secures written permission from the end user for SWBT to use the information as requested by the customer.

When sorting of recorded customer message detail and/or recorded customer message detail is provided to the customer, the interval, minimum period and charges to provide the sorting and/or address information will be determined on an individual case basis.

(D) Provision of Recorded Customer Message Detail

Recorded customer message detail with or without sorting and addresses will be provided to a customer as set forth in (E) following. SWBT will determine the number of magnetic tapes or data files required to provide the recorded message detail to the customer.

(E) Provision Alternatives

At the request of a customer, magnetic tapes containing the recorded customer message details with or without sorting and addresses will be provided to the customer as part of Recording Service. The magnetic tapes will be provided without the return of previously supplied tapes. SWBT will supply the magnetic tapes. Unless specified otherwise by the customer, the magnetic tapes will be sent to the customer via first class U.S. Mail service. However, the customer may pick up the magnetic tapes at a location designated by SWBT or request that the detail on the magnetic tapes or in a data file be data-transmitted to the customer.

When the recorded customer message details are data-transmitted to a customer premise, the data transmission charges will be determined on an individual case basis.

When the customer does not wish to receive the recorded customer message details, except when sorting and address information is provided, and SWBT receives notice from the customer at least two weeks prior to the date the details would be sent to the customer, the charge as set forth in 8.1.7(C) does not apply. When sorting and address information is provided and the customer does not wish to receive the recorded customer message detail, the terms and conditions will be as set forth in the individual case basis agreement.